

# Terms and conditions

1. The HCB Plus card is the property of the Hotel Cala Bona, which reserves the right to cancel it in the event of it being used improperly by the holder.
2. The advantages offered by the HCB Plus card are open to people over 18 years of age.
3. Guests can begin to enjoy the advantages of the HCB Plus Programme as soon as they can identify themselves as members by way of their club card number. Every time that the card holder makes a booking, they should identify themselves as a club member, indicating their card number and presenting their card at Reception on arrival at the hotel. The points for each stay will be added the day after departure and points cannot be awarded for stays made prior to becoming a HCB Plus member. Points cannot be awarded for previous stay when guests have not identified themselves as HCB Plus members.
4. If points have been gained by staying at differently priced times of the year, regardless of the month you decide to exchange your points, the price of the free nights will always be calculated at the cheapest nightly price of any of your stays.
5. HCB Plus points cannot be exchanged for cash and are not transferable between members.
6. Your points expire exactly 2 years from the departure date of each stay.
7. By completing this application form to join the HCB Plus Programme, each card holder accepts and authorises The Hotel Cala Bona to use the personal data given to send out information on personalised offers and services, allowing us to better commercial relations with guests. The Hotel Cala Bona also informs that for the correct functioning of the club, personal data will be used by The Hotel Cala Bona. For that reason and in accordance with the organic law 15/1999, dated December 13th of the Law of Protection of Personal Data (LPD), a personal data file has been created to permit the correct functioning of the Programme. The said file has been duly registered with the data protection agency. The Hotel Cala Bona guarantees to adopt the necessary measures to ensure the confidential treatment of the said data and in the case that anyone does not agree with the use made of their personal data, they can contact The Hotel Cala Bona Passeig del Moll 7 07559 Cala Bona (Son Servera) – Balearic Islands, Spain where they can exercise their right to access, rectify, cancel or oppose.
8. The Hotel Cala Bona should be informed in writing, either by letter or email, of any change of name or address.
9. The terms & conditions of the HCB Plus Programme are governed in accordance with the legislation applicable in Spain and shall be subject to the rulings of the courts and tribunals of Palma de Mallorca.
10. The HCB Plus Programme shall henceforth be regulated by these terms and conditions and any previous set of regulations is expressly declared.
11. A maximum of 500 points (3 free nights) can be used at one time.